

**2018-2019 HONDA ODYSSEY, 2019 HONDA PILOT, 2019 HONDA PASSPORT
INFOTAINMENT SYSTEM LITIGATION
CLAIM FORM INSTRUCTIONS**

You are receiving this Claim Form because American Honda Motor Co., Inc's ("AHM") records show that you made more than one service visit to an authorized Honda dealership for the same Infotainment System issue not resolved during the initial warranty service visit and the subsequent visit did not occur as a result of a recall or product update. Under this Settlement, you will automatically receive, depending on the trim of your vehicle, either two (2) free years of HondaLink Security Service (Elite and Touring trim vehicles) or one (1) free year of SiriusXM Select service (EX and EX-L trim vehicles) as a Settlement Class Member (**Benefit 1**). You do not need to submit a Claim Form to receive Benefit 1. If you do not wish to receive Benefit 1, simply contact the settlement administrator at 888-888-3082, and provide your name, the Vehicle Identification Number (VIN) for your vehicle and indicate you do not wish to receive Benefit 1.

You must, however, submit the attached Claim Form (or submit a Claim Form electronically at www.infotainmentsettlement.com) to seek reimbursement for the following three categories of out-of-pocket costs:

Benefit 2: Costs of Recharging Vehicle's battery

If you paid to recharge your Vehicle's battery because the Vehicle's Infotainment System would not turn off, and you have proof of the expenses you incurred, you should file a Claim Form for Benefit 2. To be valid, your claim must include documentation of the condition and these expenses.

Benefit 3: Transportation Cost Reimbursement

If you returned your Vehicle to an authorized dealership to obtain a repair for Infotainment System issues on *two or more occasions*, and you incurred rental car, taxicab, or other ride-sharing service charges while your Vehicle was being serviced for those issues, you should file a Claim Form for Benefit 3. To be valid, your claim must include documentation of the occurrences and the expenses.

Benefit 4: Costs for Post Warranty Infotainment System Repairs

If you incurred out-of-pocket repair expenses for Infotainment System Symptoms because your Vehicle's original New Vehicle Limited Warranty term (3 years/36,000 miles) expired prior to the date that the Settlement's Extended Warranty for certain Infotainment System Symptoms took effect (adding 2 years/24,000 miles to the original warranty), you should file a Claim Form for Benefit 4. To be valid, your claim must include documentation of covered warranty repairs and the expense. The Extended Warranty covers Infotainment System Symptoms, which refers to the symptoms identified in: (1) Honda Service Bulletin 20-049 (popping or crackling from the speakers, no sound from the audio system, network loss message); and (2) Honda Service Bulletin 20-058 (popping or crackling from the speakers, no sound from the audio system, network loss message and/or display issues). The Extended Warranty is subject to the same terms and conditions as the original NVLW issued at the original point of sale or lease of each Settlement Class Vehicle.

To submit your Claim Form electronically, go to www.infotainmentsettlement.com.

To submit your Claim Form through the mail, mail your completed Claim Form to:

**2018-2019 HONDA ODYSSEY, 2019 HONDA PILOT, 2019 HONDA PASSPORT
INFOTAINMENT SYSTEM LITIGATION
Conti Class Action Settlement
P.O. Box 2718
Torrance, CA 90509**

All Claim Forms must be submitted online or postmarked by March 5, 2022.

